Certificate Course for Air Ticketing and Fare Calculation

SUMMARY

Course Name: Certificate Course for Air Ticketing and Fare Calculation

Course Duration: 8 weeks

Eligibility: 10+2 or equivalent in any stream

Mode: Offline

Programme fees: INR 15,500

CERTIFICATE COURSE FOR AIR TICKETING AND FARE CALCULATION

Programme Introduction

The Certificate Course for Air Ticketing and Fare Calculation offering a blend of theoretical and practical knowledge is designed to provide a comprehensive overview of the air ticketing process, fare calculations, ticket issuance, and customer service and industry regulations equipping participants with industry-relevant skills and knowledge required to pursue a career in the dynamic aviation and travel industry.

Eligibility for Admission

The course is open to High School Diploma (10+2) holders or equivalent from a recognized board, graduates and students from tourism, commerce or hospitality field with a keen interest in the aviation or tourism industry.

Course Outline

S No.	Components	Duration
1	Module 1: Overview of the Aviation Industry - Air Ticketing and Travel Operations	8 weeks
	Module 2: Airline Ticketing Systems and Procedures	
	Module 3: IATA Codes and Industry Terminology	
	Module 4: Aviation Geography and Global Air Routes	
	Module 5: Airfare Calculation and Ticket Issuance	
	Module 6: Travel Documentation and Policies	
	Module 7: Customer Handling and Service Excellence in Air Ticketing	
	Module 8: Regulatory Frameworks in Air Ticketing	
	Total Duration	8 weeks (80 hours)

Employability/Skill enhancement

This course shall facilitate an in-depth understanding and working knowledge of air ticketing

systems and fare construction, enabling them to be proficient in handling bookings and

customer inquiries. This course shall make them eligible for entry-level positions in travel

agencies, airlines and customer service roles in the aviation industry.

Career Prospects/Job Role

Undertaking this course will enable the candidates to seek better employment opportunities

in the aviation industry and elevate their career prospects as Ticketing Agent, Customer

Service Agent, Reservation Specialist and Travel Consultant.

Affiliation of Resource Persons

GDS Trainers representing major airlines, Experts from Travel Software Firms, Academic

Facilitators from Aviation and Travel Institutes etc.

Programme Fees: INR 15,500